



## Hospice and Palliative Care

Palliative care, as defined by the New York State Department of Health, is "health care treatment, including interdisciplinary end-of-life care, and consultation with patients and family members, to prevent or relieve pain and suffering and to enhance the patient's quality of life." Palliative Care focuses on relieving pain and suffering resulting from an illness that may not be cured. Palliative care can be appropriate at any stage of an illness.

Hospice care, which is a specialized form of palliative care, attends to the patient and patient's family during the final stages of the illness. Hospice Care is a federal program paid for by Medicare (or health insurance benefits if under 65). Services must be provided by a Certified Agency which manages and provides approval for all aspects of care. Care may be provided in a person's home, a nursing home or hospice home.

Additional Information:

[https://www.health.ny.gov/health\\_care/medicaid/program/longterm/hospice.htm](https://www.health.ny.gov/health_care/medicaid/program/longterm/hospice.htm).

Agency	Website	Phone
<b>Rochester Regional Health Home Care and Hospice Care</b> 3111 Winton Rd South Rochester, NY 14623	<a href="https://hive.rochesterregional.org/2023/01/palliative-care-vs-hospice">https://hive.rochesterregional.org/2023/01/palliative-care-vs-hospice</a>	(585) 214-1000
<b>UR Medicine Hospice Care (Formerly Visiting Nurse Service Hospice)</b> 2180 Empire Blvd Webster, NY 14580	<a href="https://www.urmc.rochester.edu/home-care/hospice-care.aspx">https://www.urmc.rochester.edu/home-care/hospice-care.aspx</a> .	(585) 787-2233

## Hospice Residences

Can include inpatient hospice care at a facility or "Comfort Care Homes" these residences are for persons registered with a Certified Hospice Program who have a prognosis of less than three months. In addition to those residences listed below, many Nursing Homes/Skilled Nursing Facilities may also offer hospice care either through Certified Hospice Program or through their specially trained staff. Contact specific facilities for more information if hospice services are available.

Name	Website	Phone
<b>In-Patient Hospice Care</b>		
<b>Hildebrandt Hospice Care Center</b> 2652 Ridgeway Ave Rochester, NY 14626	<a href="https://www.rochesterregional.org/locations/senior-services/hildebrandt-hospice">https://www.rochesterregional.org/locations/senior-services/hildebrandt-hospice</a>	(585) 436-3462
<b>Leo Center for Caring</b> 1500 Portland Ave Rochester, NY 14621	<a href="https://stanscommunity.com/leo-center-for-caring/">https://stanscommunity.com/leo-center-for-caring/</a>	(585) 598-0999
<b>St. John's Home Comfort Care/Hospice</b> 150 Highland Ave Rochester, NY 14620	<a href="https://www.stjohnsliving.org/services/comfort-care-hospice/">https://www.stjohnsliving.org/services/comfort-care-hospice/</a>	(585) 271-0720

Need more help? Call Lifespan (585) 244-8400 or go to the Lifespan website: [www.lifespan-roch.org](http://www.lifespan-roch.org)



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Name	Website	Phone
<b>Comfort Care Homes</b>		
<b>Advent House</b> 1010 Mosley Rd Fairport, NY 14450	<a href="http://www.theadventhouse.org">www.theadventhouse.org</a>	(585) 223-6112
<b>Aurora House</b> 2495 S. Union St Spencerport, NY 14559	<a href="http://www.aurorahousewmc.com">www.aurorahousewmc.com</a>	(585) 617-4863
<b>Isaiah House</b> 71 Prince St Rochester, NY 14605	<a href="http://www.theisaiahhouse.org">www.theisaiahhouse.org</a>	(585) 232-5221
<b>Journey Home</b> 994 Long Pond Rd Rochester, NY 14626	<a href="http://www.journeyhomegreece.org">www.journeyhomegreece.org</a>	(585) 225-1240
<b>Mt. Carmel House</b> 288 Frisbee Hill Rd Hilton, NY 14468	<a href="http://www.mtcarmelhouse.com">http://www.mtcarmelhouse.com</a>	(585) 366-4949
<b>Patrick Place</b> 2006 Scottsville Chili Rd Scottsville, NY 14546	<a href="https://patrickplace.org/">https://patrickplace.org/</a>	(585) 889-0040
<b>Serenity House of Victor</b> 1278 Brace Road Victor, NY 14564	<a href="http://serenity-house.org/">http://serenity-house.org/</a>	(585) 924-5840
<b>Shepherd Home</b> 1959 Five Mile Line Rd Penfield, NY 14526	<a href="http://www.shepherdhome.org">www.shepherdhome.org</a>	(585) 381-0890
<b>Sunset House</b> 3746 St. Paul Blvd Rochester, NY 14617	<a href="http://www.sunsethouse.info">www.sunsethouse.info</a>	(585) 467-3524
<b>Webster Comfort Care</b> 700 Holt Road Webster, NY 14580	<a href="http://www.webstercomfortcare.org">www.webstercomfortcare.org</a>	(585) 872-5290

*The inclusion or exclusion of an entity does not constitute an endorsement or disapproval by Lifespan. We do not assume responsibility for the quality of services provided. Staff shall review the inclusion/exclusion policy regularly to ensure it meets Lifespan's needs. We reserve the right to exclude and/or remove any entity from the Lifespan system.*

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